

# HAMPSHIRE POLICE AND CRIME PANEL

## Report

<b>Date Considered:</b>	Friday 7 July 2017	<b>Item:</b>	9
<b>Title:</b>	Hampshire Constabulary PEEL Inspections		
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### 1. Executive Summary

- 1.1. Her Majesty's Inspectorate of Constabulary (HMIC) independently assesses and reports on the efficiency and effectiveness of police forces and policing from the work of neighbourhood teams to serious crime and the fight against terrorism, in the public interest.
- 1.2. All 43 police forces in England and Wales are inspected and independently assessed throughout the financial year. This is both force specific and thematically. Zoë Billingham is Hampshire's lead HMIC inspector.
- 1.3. In addition to the PEEL inspections, HMIC also reported on Leadership, a joint inspection into custody and a joint targeted area inspection of the multi-agency response to abuse and neglect in Hampshire.

### 2. Contextual Information

- 2.1. PEEL stands for police effectiveness, efficiency and legitimacy. It is the programme in which HMIC draws together the evidence from its annual all-force inspections. The evidence is used to assess the effectiveness, efficiency and legitimacy of the police.
- 2.2. HMIC not only look at performance data, but also speak with police officers and staff, undertaking focus groups which can include victims and Hampshire residents.
- 2.3. The PEEL inspections have taken place since 2014.
- 2.4. The questioned asked of each force during the inspections:
- 2.5. Questions for Effectiveness
  - How effective is the force at preventing crime, tackling anti-social behaviour and keeping people safe?
  - How effective is the force at investigating crime and reducing re-offending?
  - How effective is the force at protecting those who are vulnerable from harm, and supporting victims?
  - How effective is the force at tackling serious and organised crime?

- How effective are the force’s specialist capabilities?

#### 2.6. Questions for Efficiency

- How well does the force understand the current and likely future demand?
- How well does the force use its resources to manage current demand?
- How well is the force planning for demand in the future?

#### 2.7. Questions for Legitimacy

- To what extent does the force treat all of the people it serves with fairness and respect?
- How well does the force ensure that its workforce behaves ethically and lawfully?
- To what extent does the force treat its workforce with fairness and respect?

### 3. Hampshire’s Performance

3.1. For 2016-17 Hampshire Constabulary was graded overall as ‘good’ in the HMIC PEEL inspections.

Effectiveness	Requires Improvement
Efficiency	Good
Legitimacy	Good
<b>Overall grading</b>	<b>Good</b>

3.2. Notable points made by HMIC regarding Hampshire Constabulary:

- ‘Pleased with Hampshire Constabulary’s approach to preventing crime and tackling anti-social behaviour.’
- ‘The force is to be commended for its commitment to neighbourhood policing.’
- ‘Over the past year it has reduced reports of anti-social behaviour by a greater proportion than most other forces.’
- ‘Concerns about Hampshire Constabulary’s practices relating to some victims of domestic abuse. However, since our inspection the force has taken active steps to address its falling arrest rates for perpetrators of domestic abuse.’
- ‘Encouraged by the creation of an innovative stalking and harassment clinic.’
- ‘Hampshire Constabulary has maintained its comprehensive understanding of the current and likely future demands for its services.’

#### **4. Accountability**

- 4.1 The process of the Police and Crime Commissioner holding the Chief Constable to account for HMIC recommendations begins at the earliest possible stage, with the PCC being part of the 'hot debriefs' given immediately following an inspection.
- 4.2 Upon the publication of a PEEL inspection report, the PCC makes a formal response in writing to HMIC. He may also choose to make a press statement supporting the work of the Constabulary or when required, reassuring the public that changes will be implemented to improve performance.
- 4.3 Where improvements are required and/or recommendations are made, the Constabulary hold a log and monitor implementation where required, or push back to HMIC where changes are not possible or practical. These decisions are made with senior management oversight, with the PCC being kept informed during both regular CC and DCC updates. The PCC is supported by his staff to evidence gather and affirm or refute areas highlighted by HMIC.
- 4.4 To ensure the recommendations arising from reports are embedded into the day-to-day business of the organisation, the PCC has a place at the Force Performance Group and the Tasking and Co-ordination group within the Constabulary. This provides a platform to challenge the data provided, topics covered and actions taken.

#### **Section 100 D - Local Government Act 1972 - background documents**

**The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)**

Document

Location

Hampshire PEEL inspection reports

<https://www.justiceinspectors.gov.uk/hmic/peel-assessments/peel-2016/hampshire/>